

Appendix A

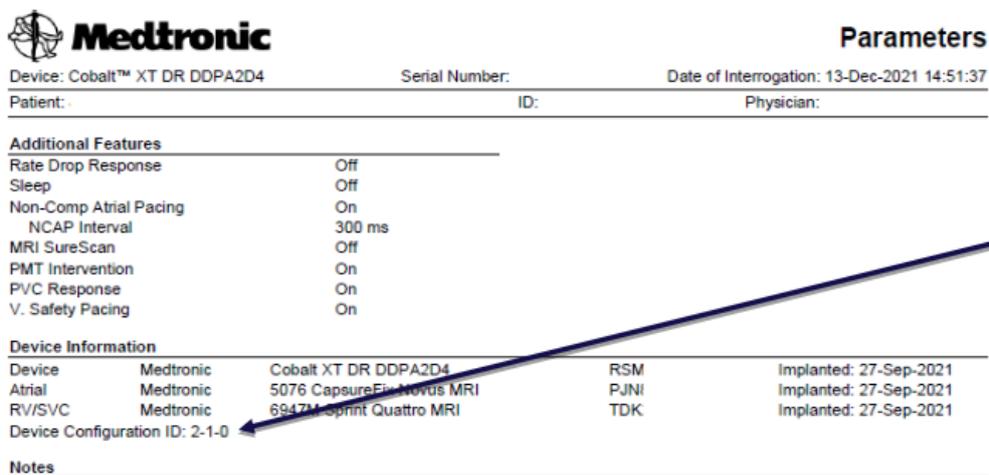
How to Confirm a Patient’s Device Has Received the Update?

Each device will display a “Device Configuration ID” (ID) after interrogation by an updated SmartSync tablet, or after transmitting to CareLink. The Device Configuration ID can be found via the Parameters Report as noted in the image below.

For SmartSync – the following is available from the Parameters Report PDF file.

Updated devices will match the following configuration IDs for the different device families.

- 3-1-0 (or higher) for Cobalt/Crome VR device
- 2-1-0 (or higher) for Cobalt/Crome DR and CRT-D devices



Medtronic **Parameters**

Device: Cobalt™ XT DR DDPA2D4 Serial Number: Date of Interrogation: 13-Dec-2021 14:51:37
 Patient: ID: Physician:

Additional Features

Rate Drop Response	Off
Sleep	Off
Non-Comp Atrial Pacing	On
NCAP Interval	300 ms
MRI SureScan	Off
PMT Intervention	On
PVC Response	On
V. Safety Pacing	On

Device Information

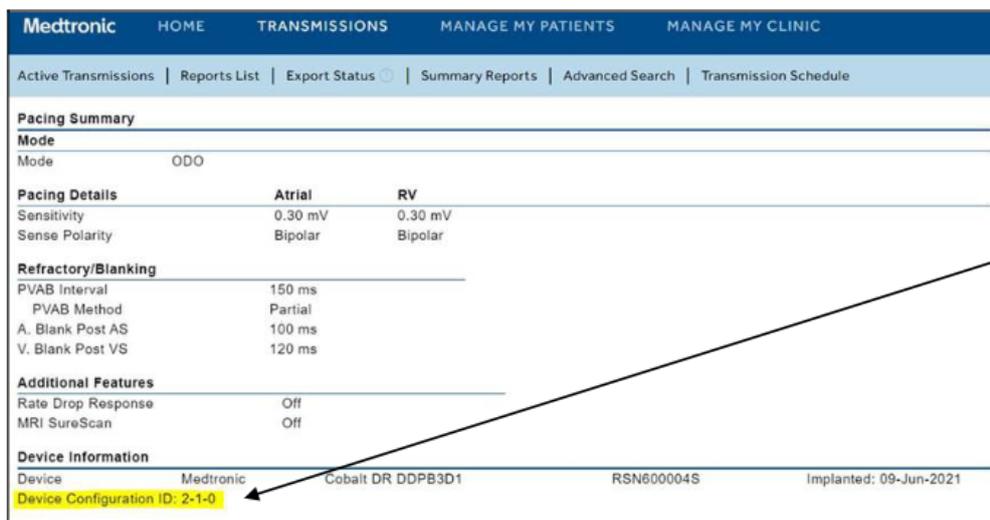
Device	Medtronic	Cobalt XT DR DDPA2D4	RSM	Implanted: 27-Sep-2021
Atrial	Medtronic	5076 CapsureEpi Novus MRI	PJN1	Implanted: 27-Sep-2021
RV/SVC	Medtronic	6947M Sprint Quattro MRI	TDK	Implanted: 27-Sep-2021
Device Configuration ID: 2-1-0				

Notes

Image:

Sample SmartSync-generated Parameters Report showing updated Device Configuration ID.

For CareLink – the following is available from the Transmission Details page by selecting ‘More Reports’ > ‘Parameters.’



Medtronic HOME TRANSMISSIONS MANAGE MY PATIENTS MANAGE MY CLINIC

Active Transmissions | Reports List | Export Status | Summary Reports | Advanced Search | Transmission Schedule

Pacing Summary

Mode
Mode: ODO

Pacing Details

	Atrial	RV
Sensitivity	0.30 mV	0.30 mV
Sense Polarity	Bipolar	Bipolar

Refractory/Blanking

PVAB Interval	150 ms
PVAB Method	Partial
A. Blank Post AS	100 ms
V. Blank Post VS	120 ms

Additional Features

Rate Drop Response	Off
MRI SureScan	Off

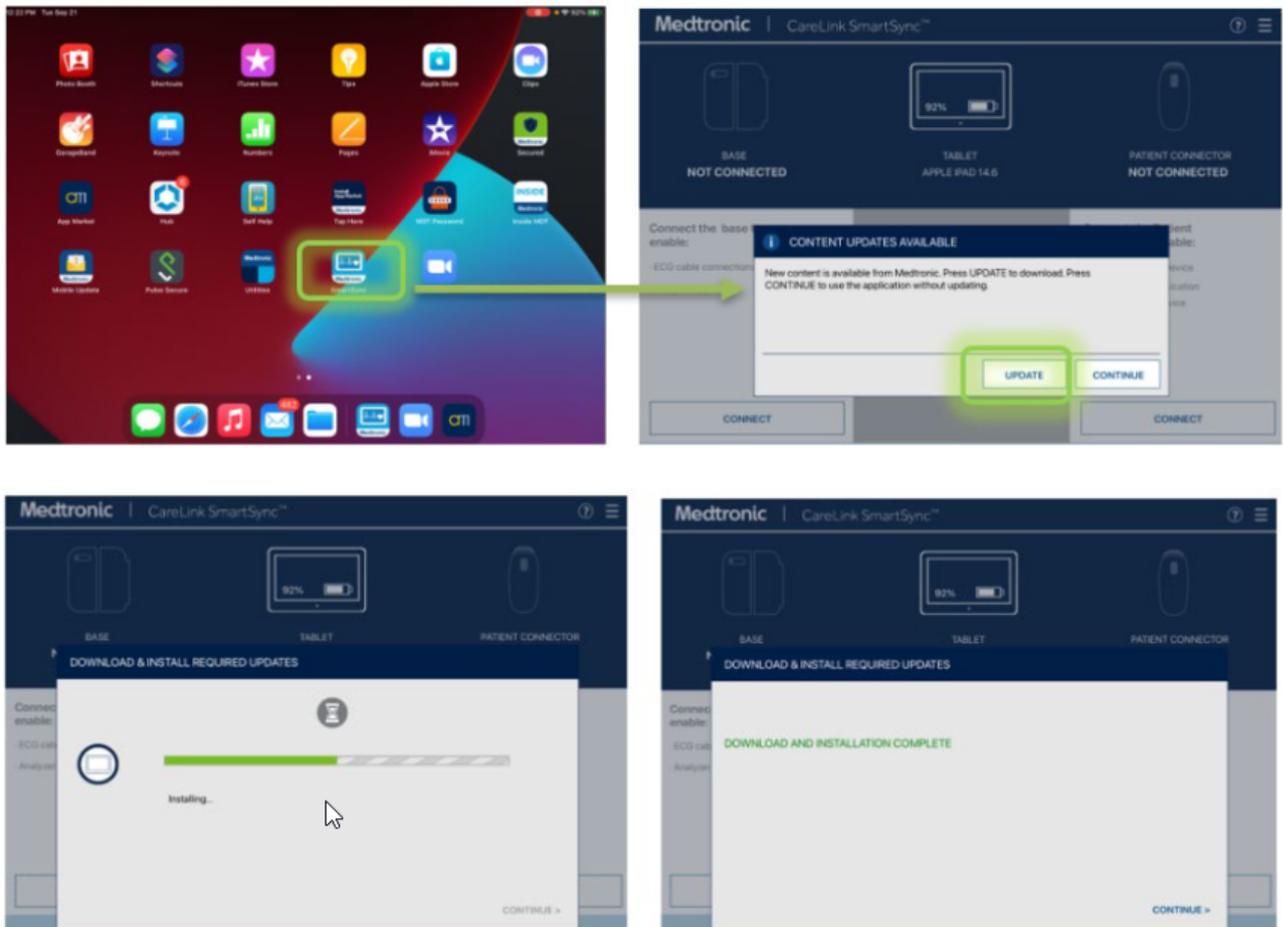
Device Information

Device	Medtronic	Cobalt DR DDPB3D1	RSN600004S	Implanted: 09-Jun-2021
Device Configuration ID: 2-1-0				

Image: Sample CareLink Parameters Report showing updated Device Configuration ID.

How do I update my SmartSync™ application software for the issue described in the April/May 2022 communication?

On any tablet, you can update to the most recent version for all applications resident on that tablet by simply connecting to the internet and either **automatically discover** if new software is available by launching the SmartSync App (see images below), OR **manually discover** if new software is available by navigating to the Software Information screen and perform “Check for Updates.” Contact your local Medtronic representative or Medtronic Technical Services if you need assistance.



How do I confirm if a SmartSync tablet has already been installed with the updated software?

On any tablet, you can confirm the application software version for any device family by:

1. Selecting the MENU in the upper right corner of the SmartSync App [1]
2. Selecting PROFILE [2]
3. Selecting the SOFTWARE tab and scrolling through the SOFTWARE INFO list [3]

If the software update for this issue has already been installed, you will see the following versions listed:

- The Common/Platform application version is 3.6.4 (or higher)
- The Cobalt/Crome application version is 6.0.3 (or higher)



How do I manually clear the flag?

The simplest way to manually clear the flag is to interrogate with an updated Smart Sync programmer. This will clear the flag automatically as it applies the update to the device.

If a **non-updated** SmartSync programmer is used then;

- Open a SmartSync **non-wireless** session (see figure below location to **uncheck** wireless telemetry), interrogate the device, and then **End Session with solid telemetry from patient connector**

- A subsequent Wireless session can be performed, data saved and the PKG file sent to Medtronic to confirm the flag has been cleared if necessary.

